



Annual Report 2022

(31st December 2022)

Phnom Penh Commercial Bank Plc.

Vision

“We make banking easy”.

Mission

We express a space which we closely build with our most valued customers through closeness and trust. We have also embedded the concept of ‘leaping forward’ in our symbol which signifies sustainably growing through change and innovation to achieve into our vision as ‘The Best Retail Financial Group’.

Leaping forward

We constantly embrace change which is backed by our competitive strength as pioneer of retail finance; and we aim for excellence through innovation.

Trust

Embedded strongly with a saying ‘A guardian tree of a village’, we believe in prospering through closeness, confidence and loyalty built with our customers.

People

As a retail financial group, we dedicate ourselves in providing the best service for low-to-middle class customers and promote small-to-medium sized enterprises.

Space

Space has been firmly placed in our philosophy to ensure that we have committed especially with customers through channel that closeness and loyalty are strongly entrenched.

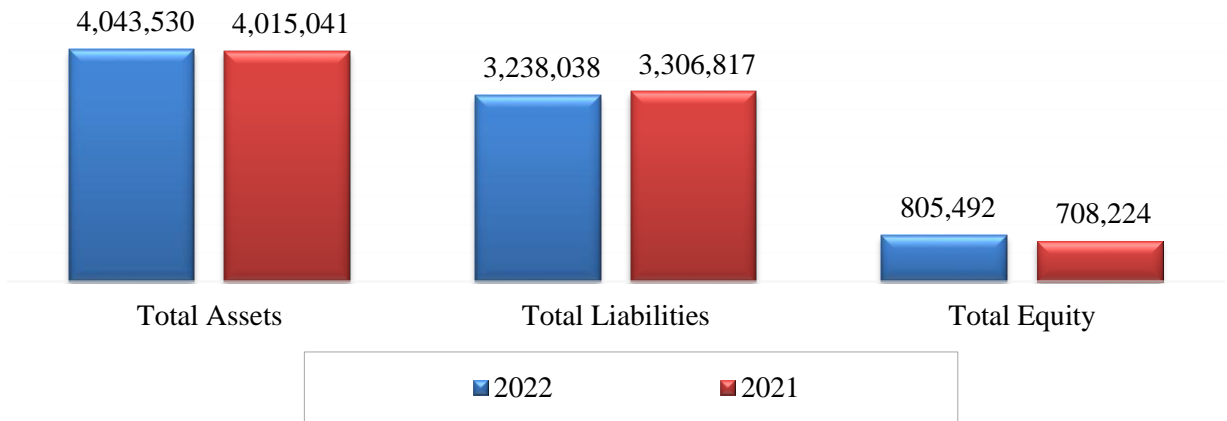
Financial Highlights

Financial Situation (in KHR million)	2022	2021
Total Assets	4,043,530	4,015,041
Total Liabilities	3,238,038	3,306,817
Total Equity	805,492	708,224
Financial Results (in KHR million)	2022	2021
Total income	320,240	312,111
Profit (Loss) before tax	119,322	92,973
Profit (Loss) after tax	95,269	74,048
Total comprehensive income	98,653	75,943
Financial ratio (%)	2022	2021
Solvency Ratio ❶	21.81	19.19
Debt to Equity Ratio	402.00	466.92
Liquidity Coverage Ratio ❶	127.46	125.46
Non-performing Credit Ratio	4.61	1.82
Loan to Deposit Ratio (A/B)	105.03	97.08
Profitability Ratio (%)	2022	2021
Return on assets (ROA)	2.44	1.89
Return on equity (ROE)	12.25	10.72
Interest coverage ratio	219.28	186.83
Earnings per share (for equity listed entity)	NA	NA
Dividend per share (for equity listed entity)	NA	NA
Other Important Ratios (if any)	NA	NA

Note: ❶ Follow NBC's regulation

Financial Summary Charts

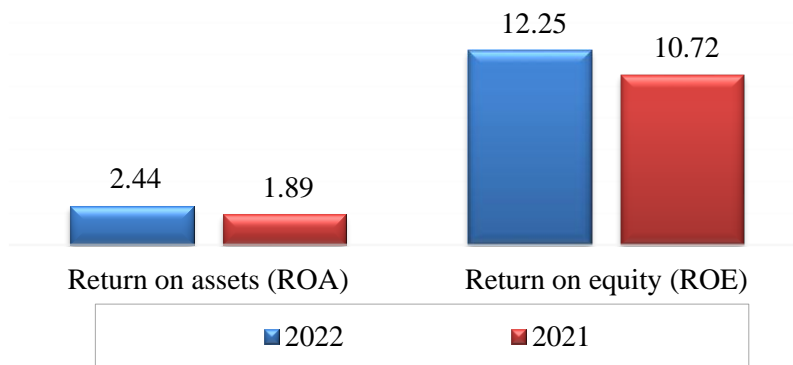
Financial Situation (in KHR million)



Financial Results (in KHR million)



Profitability Ratio (%)



Board of Directors



YIM, Yong Taick

Chairman



SIM, Sang Ton

Member



KIM, Sung Chul

Member



HONG, Jeesoo

Independent Member



LEE, Myunsang

Independent Member

Message from the Chairman

On behalf of the Board of Directors, it is my great pleasure to present PPCBank's financial performance in 2022 by following the requirement from the Securities and Exchange Regulator of Cambodia (SERC).

The effective integration of vaccines in Cambodia has resulted in the saving of lives, the consolidation of the health care system, and a contribution to national progress toward economic recovery. The rapid response of the Cambodian government, compared to other developing countries, is a successful attempt to alleviate the regional crisis caused by COVID-19. The outbreak has been well-managed, and the negative impacts resulting from the pandemic have been mitigated.

We will help small business owners and SMEs in the vicinity make their way through the difficulties caused by the COVID-19 pandemic while expanding our inclusive finance. And more efforts will be made to support local communities and the marginalized through a variety of social contribution activities. By doing so, we will fully discharge our social responsibilities.

In the name of the Board of Directors, I would like to extend my gratitude to our loyal shareholders, board of directors, executives of PPCBank for their guidance and leadership, our dedicated employees for their contribution and commitment, our customers for their trust in PPCBank especially National Bank of Cambodia and Securities and Exchange Regulator of Cambodia for their advice and support.

Finally, I firmly believe that with continued commitment and hard work, PPCBank will continue to grow, and the best performance in 2023 with further achievements of goals.

March 28, 2023

Signature and Stamp



YIM, Yong Taick

Chairman

Message from CEO

Phnom Penh Commercial Bank Plc. is principally engaged in all aspects of banking business and provision of related financial services. In FY 2022, the bank achieves well-balanced growth despite an extremely difficult economic situation.

In order to strengthen solvency ratio as well as capital buffer of PPCBank in the full compliance with the regulatory requirement, shareholders and the board of directors of PPCBank decided to convert US\$ 12 million from retained earnings into paid-in capital and got approval from NBC on 24th June, 2023 which will increase registered capital of PPCBank from US\$ 102 million to US\$ 114 million equivalent to 114,000 shares with a par value of US\$ 1,000 (equivalent KHR 4,000,000) and get approval from MOC on 27th July, 2022.

As we are an easy banking, we try to bring the easier way for customer to provide them the feeling of more convenient and comfort. During the year of 2022, PPCBank Mobile has upgrade to another step of additional functions and new transfer process on PPCBank Mobile which makes customer feel more easily to experience with our bank and PPCBank has officially Go-Live CRM product. Also, PPCBank has come up with one new service on the availability of Virtual Account can receive Payment from Bakong Transfer. To enhance for the development, we also got approval to do bill payment for PPWSA (Phnom Penh Water Supply Authority) and EDC (Electricite du Cambodge). Bill Payment were available on smartBiz with Free of charge. Corporate customers can make water and electricity payment online instantly from smartBiz without having to visit even their nearest branches.

It is my greatest pleasure to extend my sincere gratitude to our shareholders, Board of Directors, employees at all levels for their efforts, devotion, loyalty and hard work especially all related authorities (NBC, SERC, ...etc.) who have supported and provided direction to PPCBank for the whole year.

Phnom Penh, March 28, 2023

Signature and Stamp



Lee, Jin Young
Chief Executive Officer

Table of Contents

Vision	1
Mission	1
Financial Highlights	2
Financial Summary Charts	3
Board of Directors	4
Message from the Chairman	5
Message from CEO	6
PART 1 - GENERAL INFORMATION OF THE LISTED ENTITY	9
A. Identity of the Listed Entity.....	9
B. Nature of Business.....	9
C. Group Structure of the Listed Entity.....	10
D. The Listed Entity’s Milestone.....	11
E. Market Situation.....	11
F. Competitive Situation.....	11
G. Future Plan.....	11
H. Risk Factors.....	12
PART 2 - INFORMATION ON BUSINESS OPERATION PERFORMANCE	14
A. Business Operation Performance including business segments information.....	14
B. Revenue Structure.....	14
PART 3 - INFORMATION ON CORPORATE GOVERNANCE	15
A. Organization Structure.....	15
B. Board of Directors.....	16
C. Senior Officers.....	16
PART 4 - INFORMATION ON SECURITIES’ TRADING AND SHAREHOLDERS OF THE LISTED ENTITY	17
A. Information on Securities.....	17
B. Securities’ Price and Trading Volume.....	17
C. Controlling Shareholder(s) (30% or more).....	18

D.	Substantial Shareholder(s) (From 5% to Less than 30%)	18
E.	Information on Dividend Distribution in the last 3 (three) years	18
PART 5 - INTERNAL CONTROL AUDIT REPORT BY INTERNAL AUDITOR		19
PART 6 - FINANCIAL STATEMENT AUDITED BY THE EXTERNAL AUDITOR		22
PART 7 - INFORMATION ON RELATED PARTY TRASCTIONS AND CONFLICT OF INTEREST		22
A.	Material Transactions with Shareholder(s) who hold at least 5% or more shares of outstanding equity securities.	22
B.	Material Transactions with Director (s) and Senior Officer (s)	22
C.	Transaction with Director(s) and Shareholder(s) related to buy/sell asset and service	22
D.	Material Transactions with Immediate Family Members of the Director(s), Senior Officer(s) and Shareholder(s) who hold at least 5% or more shares.....	22
E.	Material Transaction with the Person, who associated with Director(s) of the Listed Entity, its Subsidiary or Holding Company, whose relationship has occurred in any transactions or have been made by the listed entity	23
F.	Material Transactions with Former Director(s) or a Person who involved with former director	23
G.	Material Transactions with Director(s) who is holding any position in a non-profit organization or in any other company other than the listed entity	23
H.	Material Transactions with Director(s) who get benefit either finance or non-financial from the listed entity	23
PART 8 - MANAGEMENT’S DISCUSSION AND ANALYSIS (MD&A).....		24
A.	Overview of Operations	24
B.	Significant Factors Affecting Profit	27
C.	Material Changes in Sale and Revenue.....	28
D.	Impact of Foreign Exchange, Interest Rate and Commodity Prices	28
E.	Impact of Inflation.....	28
F.	Economic / Fiscal / Monetary Policy of Royal Government.....	29
Signature of Directors of Phnom Penh Commercial Bank Plc.		30
Appendix: Annual Corporate Governance Report		

PART 1 - GENERAL INFORMATION OF THE LISTED ENTITY

A. Identity of the Listed Entity

Entity Name in Khmer	ធនាគារ ភ្នំពេញ ពាណិជ្ជ ម.ក
In Latin	Phnom Penh Commercial Bank Plc.
Standard Code	KH2000111A46
Address	N° 217, Norodom Blvd (Street 41), Sangkat TonleBasak, Khan Chamkar Mon, Phnom Penh.
Phone	(+855) 23909 909/999500
Fax	(+855) 23999540
Website	www.ppcbank.com.kh
Email	info@ppcb.com.kh
Registration Number	00015794 dated 20th May, 2008
License Number	B23 issued by National Bank of Cambodia date 16 th December, 2019.
Disclosure Document Registration Number Issued by SECC	069/20 SECC date 02 nd April 2020
Representative of the Listed Entity	Mr. Baek Jongil

B. Nature of Business

Phnom Penh Commercial Bank Plc (PPCBank) started its banking operations on 1st September 2008 at our head office located in N° 217, Preah Norodom Blvd (Street 41), Sangkat Tonle Basak, Khan Chamkar Mon, Phnom Penh and is a fully licensed commercial bank. In September 2016, PPCBank welcomed a new beginning with strong shareholders Jeonbuk Bank Co., Ltd (a subsidiary company of JB Financial Group Co., Ltd.), Apro Financial Co., Ltd (a subsidiary

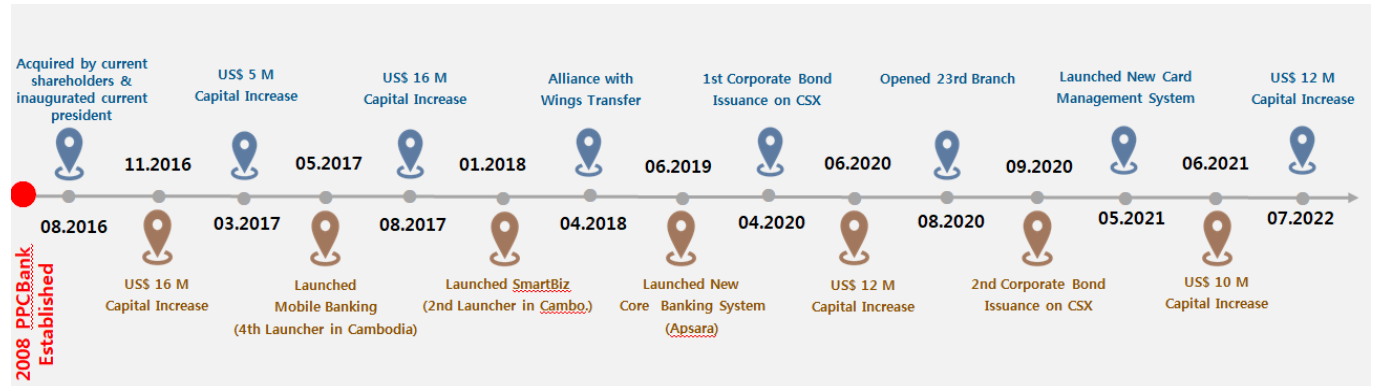
company of J&K Capital Co., Ltd. which is under the supervision of OK Financial Group) and JB Woori Capital Co., Ltd (a subsidiary company of JB Financial Group Co., Ltd.) based in Republic of Korea.

As we stand, we celebrate our past success in supporting a wide range of customers with their banking needs and also seek ways to improve our services to support our current and future clients. As of December, 2022 our total asset was US\$ 982 million, 23 branches national wide and 69 ATMs and 2 CRMs are in operation across the country (other more ATMs and CRMs are being considered to install at major popular location across the country). Moreover, PPCBank will continue to deliver other convenient services and support through our digital channels to make banking experience easier for customers. Customers also can connect with us through live chat embedded on all PPCBank’s digital channels for 24/7. In addition, PPCBank established first SME Center that will go beyond providing SME oriented financial products and services. Small and medium size enterprises will also be served with business consultation. Also, we have already expanded services with our foreign desk (Korea, Japan and China desk), and SME Center that will go beyond providing SME oriented financial products and services. We truly value all of our customers and we will continue to develop new products and services to best serve customers.

C. Group Structure of the Listed Entity

No.	Company Name	Type of Relation	% of Share Holding	Core Business	Company Registration Date	Business Address
1	Jeonbuk Bank Co., Ltd	Shareholder	50%	Financial and Insurance Activities/Real Estate Activities and Renting and Leasing	2 nd July, 1993	Republic of Korea
2	Apro Financial Co., Ltd.	Shareholder	40%	Financial and Insurance Activities/Wholesale and Retail Trade	2 nd October, 1999	Republic of Korea
3	JB Woori Capital Co., Ltd.	Shareholder	10%	Financial and Insurance Activities	8 th December, 1995	Republic of Korea
4	J&A (Cambodia) Investment Co., Ltd.	Subsidiary	49%	Real Estate Activities with Own or Leased Property	28 th August, 2014	Cambodia

D. The Listed Entity’s Milestone



E. Market Situation

Cambodia’s banking industry had continued to enjoy robust growth in both loans and deposits in 2022. Outstanding loans rose by 21.7 percent year-on-year to \$56 billion as of last year, while customers’ deposits increased by 15.3 percent to \$45 billion. The loans had been provided to key sectors such as trade, housing, construction, agriculture, hotels and restaurants and manufacturing, among others. Current assets in the Southeast Asian nation’s banking system rose to \$80 billion by 2022, a year-on-year increase of 15.9 percent. Cambodia reached 17.9 million at end-December amid acceleration in electronic payment, exceeding the kingdom’s population of 16 million.

F. Competitive Situation

Cambodia is a bank-based economy and commercial banks are the primary source of funding. The Cambodian banking system is a two-tier system comprising the Central Bank (National Bank of Cambodia), and private sectors such as commercial banks, specialized banks, microfinance institutions, and a number of NGOs involved in rural credit activities. The country currently has 59 commercial banks, 9 specialized banks, and 87 microfinance institutions. And PPCBank always ready to serve more products and services to meet the need of customers’ objective. As well as we commit to bring innovate to ensure for making banking easy and easier.

G. Future Plan

PPCBank grew with the most exceeding expectation since our establishment in 2008. With this solid growth that we have achieved and continuous increasing numbers of our customers have embarked on using the services, our plan is to keep expanding to broaden our reach to our

customers nationally. To create a success story in Southeast Asia in the financial industry by building flexible IT system and digitalization base in the short-term and secure and advance competitiveness through differentiation in the mid-term.

1. Short-Term (1 Year Business Plan)

- Connected with mid and long term business plan;
- Basic data on organization-specific performance target assignment/evaluation/compensation/HR.

2. Mid-Term and Long-Term Plan (3 Years Business Plan)

- Corrected / supplemented in response to changes in the financial environment;
- Mid-to-long-term management indicators/direction.

H. Risk Factors

1. Analyst

Risk shall be managed with overall objective of maintaining financial/assets soundness and avoiding activities which could impact PPCBank’s reputation. Following key risks that the Bank had identified in our operations has been strictly monitored and managed to align with regulatory/internal limits and policies/guidelines. After post COVID-19 pandemic, some business operation, credit quality and liquidity management are not fully recovered and some remained impacted and required much attentions from all level of staff and Executives.

2. Management opinion and Risk mitigation

PPCBank clearly understands the identified risks and be ready to grow within this circumstance. The Bank has maintained a healthy cash flow, diversified sources of funds, and obtained manageable non-performing loans; meanwhile, continuity of business operation is supported by the updated business contingency plan.

	Risk Mitigation Principles
Credit Risk	<ul style="list-style-type: none"> • Establish and adhere to sector and organizational risk limits within the scope of the total risk limits of the bank. • Credit risk is reviewed through borrower type, industry, credit rating, and collateral. • Minimize losses due to credit risk through independent and ongoing monitoring. • Loan classification and provision shall be regularly monitored to ensure a consistency with related regulations. • Credit concentration risks should be managed according to the sources (counterparty, industry, collateral, etc.). • Stress Testing should be conducted on credit-related risks and the countermeasures should be reviewed.
Operational Risk	<ul style="list-style-type: none"> • All risks associated with the Bank’s management activities should be recognized and their impacts and frequency should be assessed. • When new products, activities, procedures and systems are introduced, appropriate evaluation procedures should be prepared for pre-existing risks. • Efforts shall be made to minimize losses due to operational risks. • Efforts should be made to prevent incidents by introducing risk-aware culture. • Independent and objective evaluation and reporting shall be made.
Liquidity & Solvency Risk	<ul style="list-style-type: none"> • Intraday liquidity risk management to meet payment and settlement obligations on a timely basis under both normal and stressed conditions. • Timely and forward-looking information on the liquidity position. • Detailed cash flow projection reflecting its significant liquidity risks. • Annual funding strategy. • Establishment and management of limits, KRIs and early warning indicators. • Analyze the crisis situation and establish an emergency plan according to the result.
Market Risk	<ul style="list-style-type: none"> • Stabilize profits by minimizing losses due to changes in market prices such as interest rates, stock prices, and exchange rates. • Continuously monitor and operate respectively the market situation and minimize losses due to market risk by responding promptly to changes in circumstances. • Promptly report to the managements on any exceeding limits, payment failures, and other important foreign exchange settlement related risks.

The Bank keeps regularly monitoring and reporting the regulatory prudential ratios and internal threshold to ensure that the Bank embracing good financial conditions and banking operation continuity.

PART 2 - INFORMATION ON BUSINESS OPERATION PERFORMANCE

A. Business Operation Performance including business segments information

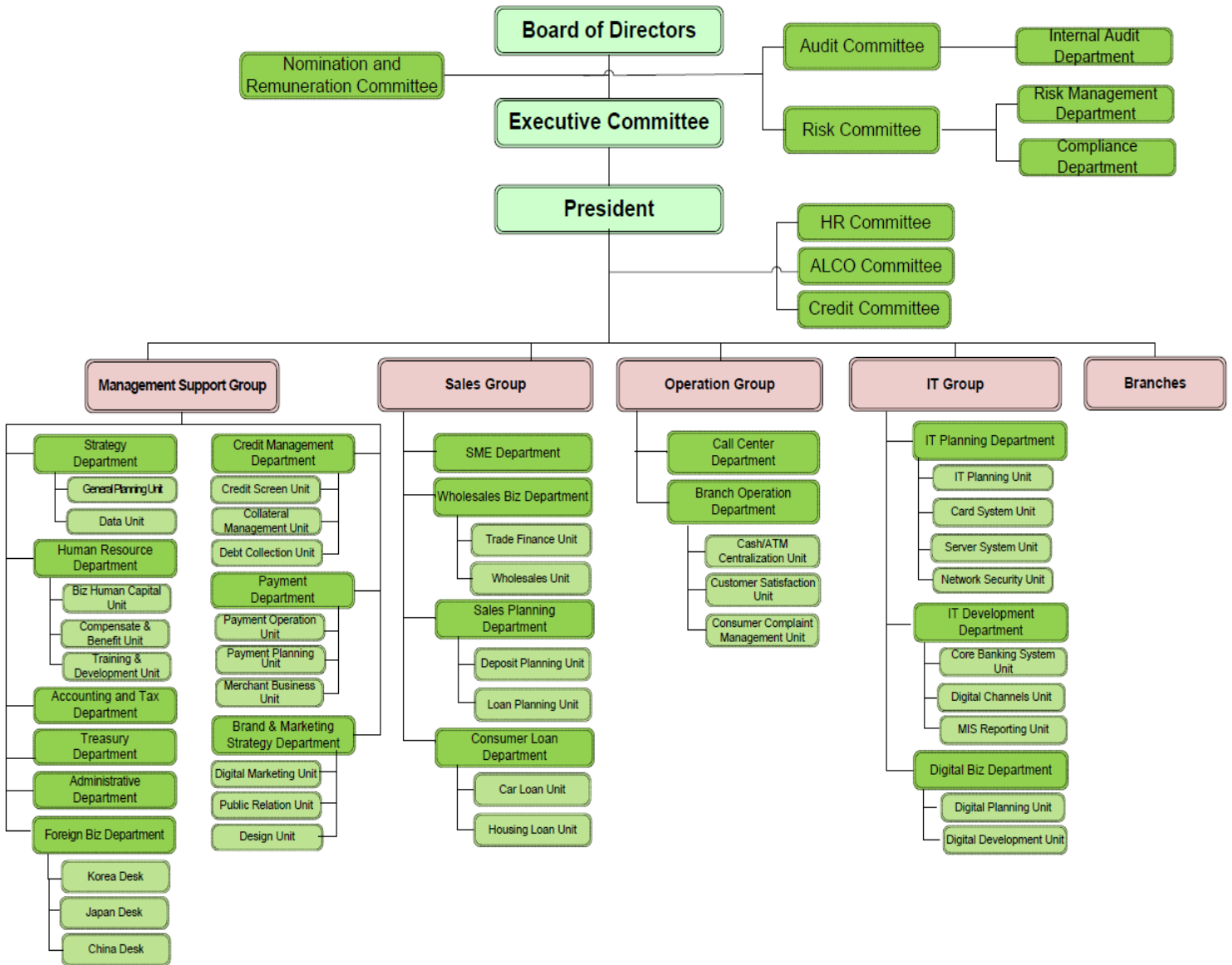
Key Achievement	2022	2021
Loan		
Loan Accounts	8,837	7,308
Total Gross Loans <i>(in KHR million)</i>	3,202,982	3,037,931
Deposit		
Deposit Accounts	148,380	158,577
Total Deposits <i>(in KHR million)</i>	2,974,183	3,032,556
Others		
Operating Branches	23	23
Number of Staffs	485	445
ATMs	71	68
POS Terminals	215	232

B. Revenue Structure

No	Sources of Revenue	2022		2021	
		Amount <i>(in KHR million)</i>	Percentage (%)	Amount <i>(in KHR million)</i>	Percentage (%)
1	Interest of Income	309,624	96.68	301,481	96.59
2	Fee and Commission Income	8,970	2.80	7,830	2.51
3	Other Income	1,646	0.51	2,800	0.90
Total Income		320,240	100	312,111	100

PART 3 - INFORMATION ON CORPORATE GOVERNANCE

A. Organization Structure



B. Board of Directors

Board Composition

No.	Name	Position	Date of Term being Director	Expired Date of being Director
1	Mr. Yim Yong Taick	Chairman	21st July, 2016	31st March, 2025
2	Mr. Kim Sung Chul	Member	17th May, 2021	31st March, 2025
3	Mr. Sim Sang Ton	Member	21st July, 2016	31st March, 2025
4	Mr. Hong Jeesoo	Independent Member	29th August, 2022	31st March, 2025
5	Mr. Lee Myungsang	Independent Member	17th September, 2019	31st March, 2025

Corporate Secretary Name: Mr. Lee Jinkyu

C. Senior Officers

Senior Officer Composition

No.	Name	Gender	Position
1	Mr. Baek Jongil	M	President
2	Mr. Nhak Kimsroy	M	Senior Vice President
3	Mr. Lee Jinkyu	M	Senior Director
4	Mr. Heng Chantha	M	Senior Director

Note: Detail information of corporate governance is attached as appendix.

PART 4 - INFORMATION ON SECURITIES' TRADING AND SHAREHOLDERS OF THE LISTED ENTITY

A. Information on Securities

1. Information on Equity Securities (for equity listed entity)

Phnom Penh Commercial Bank Plc. had not issued equity securities.

2. Information on Debt Securities

Information	Description	
Debt securities' type	FX-Indexed Bond	FX-Indexed Bond
Symbol	PPCB23A	PPCB23B
Issuing date	10 April 2020	22 September 2020
Total amount of debt securities	KHR 40,000,000,000	KHR 40,000,000,000
Total amount of outstanding securities	n/a	n/a
Maturity	10 April 2023	22 September 2023
Coupon payment schedule	semi-annually	semi-annually
Coupon rate (%)	6.50% p.a.	6.50% p.a.
Total amount of coupon payment	n/a	n/a
Credit rating (If any)	n/a	n/a

B. Securities' Price and Trading Volume

Debt Securities PPCB23A		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trading Price (Million riel)	Maximum	-	-	-	-	-	-	-	-	-	-	-	-
	Average	-	-	-	-	-	-	-	-	-	-	-	-
	Minimum	-	-	-	-	-	-	-	-	-	-	-	-
Trading volume	Maximum	-	-	-	-	-	-	-	-	-	-	-	-
	Average	-	-	-	-	-	-	-	-	-	-	-	-
	Minimum	-	-	-	-	-	-	-	-	-	-	-	-

Debt Securities PPCB23B		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Trading Price (Million riel)	Maximum	-	-	-	-	-	-	-	-	-	-	-	-
	Average	-	-	-	-	-	-	-	-	-	-	-	-
	Minimum	-	-	-	-	-	-	-	-	-	-	-	-
Trading volume	Maximum	-	-	-	-	-	-	-	-	-	-	-	-
	Average	-	-	-	-	-	-	-	-	-	-	-	-
	Minimum	-	-	-	-	-	-	-	-	-	-	-	-

C. Controlling Shareholder(s) (30% or more)

No.	Name	National	Number of Shares	Percentage
1	Jeonbuk Bank Co., Ltd.	Korean	57,000	50%
2	Apro Financial Co., Ltd.	Korean	45,600	40%
Total			102,600	90%

D. Substantial Shareholder(s) (From 5% to Less than 30%)

No.	Name	National	Number of Shares	Percentage
1	JB Woori Capital Co., Ltd.	Korean	11,400	10%
Total			11,400	10%

E. Information on Dividend Distribution in the last 3 (three) years

(for equity listed entity)

Phnom Penh Commercial Bank Plc. had not issued equity securities.

PART 5 - INTERNAL CONTROL AUDIT REPORT BY INTERNAL AUDITOR

INTRODUCTION

The Internal Audit function is guided by its Audit Policy with the Head of Internal Audit reports functionally to the Audit Committee (AC) and administratively to the President. The function is independent of the activities or operations of other operating units. It undertakes continuous reviews and assessment to ensure that the system of internal controls continues to operate effectively to mitigate the risks faced by the Bank. Any significant risks and non-compliances which impact the operations of the Bank are highlighted and corresponding improvement recommendations are provided to enhance the effectiveness of the risk management, internal control system and governance process. The Internal Audit's mission is to carry out periodic and comprehensive audit reviews and investigations aimed at providing the Board and Managements with documented assessments and recommendations on:

- The effectiveness of risk identification, measurement, monitoring, management, limitation and, where applicable, mitigation procedures and processes.
- The effectiveness of the internal control procedures and processes and appropriateness of process established to prevent from conflict of interest situations or, when applicable, to resolve them in a prudent manner; and
- The adequacy and effectiveness of Compliance controls and the full adherence to the policies issued by the Board.

OBJECTIVES AND SCOPES OF INTERNAL AUDIT DEPARTMENT

Internal audit shall establish objective (CARES) which includes one or more of the following:

- Compliance with mandates, regulations, policies, procedures, guidelines and contracts.
- Achievement of the entity's strategic objectives;
- Reliability and integrity of financial and operational information;
- Effectiveness and efficiency of operations and programs; and
- Safeguarding of assets

INTERNAL POLICIES AND GUIDELINES ISSUED BY INTERNAL AUDIT DEPARTMENT

In order to comply with the general objective of internal control system, the several internal policies and guidelines under Internal Audit Department had been established as following:

- Audit Committee Policy (Enactment)
- Internal Audit Policy (1st Amendment)
- Head of Internal Audit Policy (Enactment)
- Branch Self Auditing Guideline (Enactment)
- Internal Audit Procedure (3rd Amendment)
- Risk Assessment Procedure (1st Amendment)

SUMMARY OF THE ACTIVITIES OF INTERNAL AUDIT DEPARTMENT IN 2022

The annual planning of Internal Audit Department in 2022 was approved by Audit Committee. Inspection reports of auditing on departments and branches were reported to Audit Committee as quarterly basis.

In 2022, Internal Audit Department conducted audits of 23 branches and 3 departments. Additionally, Internal Audit also performed surprised cash count and important documents checking for all branches located in Phnom Penh areas.

No	Month	Branch	Department
1	January 2022	2	
2	February 2022		
3	March 2022	1	
4	April 2022	1	
5	May 2022	2	
6	Jun 2022	2	1
7	July 2022	4	
8	August 2022	3	1
9	September 2022	3	
10	October 2022	3	
11	November 2022	2	
12	December 2022		1
Total		23	3

Final Reports of Internal Audit were issued by consisting of below elements:

- Criteria
- Condition
- Root Cause
- Risk & Impact
- Internal Auditor Recommendation
- Action Plans and Implementation Dates of each issues provided by the auditees
- Issue Rating
- Finding Status

CONCLUSION

The results of inspection were issued to the responsible departments and branches including the in-charged executive levels and the president. Recommendations had been accepted by Management and all corrective action plans were put in place by Branches and Departments in a timely manner.

Generally, risk management, internal control system and governance process are adequately designed and effectively implemented.

Reviewed and Approved

March 23, 2023



Chairman of Audit Committee

March 23, 2023



Head of Internal Audit

PART 6 - FINANCIAL STATEMENT AUDITED BY THE EXTERNAL AUDITOR

(Please refer to the Annex for Financial Statement audited by the External Auditor).

PART 7 - INFORMATION ON RELATED PARTY TRASACTIONS AND CONFLICT OF INTEREST

The listed entity shall disclose material transaction information, with related parties in the last 2 (two) years, specifying name, relation between the listed entity and related parties, size of transaction and the type of interest which arise from that relationship as follow:

A. Material Transactions with Shareholder(s) who hold at least 5% or more shares of outstanding equity securities.

None.

B. Material Transactions with Director (s) and Senior Officer (s)

Please refer to the enclosed external audit report.

C. Transaction with Director(s) and Shareholder(s) related to buy/sell asset and service

None.

D. Material Transactions with Immediate Family Members of the Director(s), Senior Officer(s) and Shareholder(s) who hold at least 5% or more shares

None.

E. Material Transaction with the Person, who associated with Director(s) of the Listed Entity, its Subsidiary or Holding Company, whose relationship has occurred in any transactions or have been made by the listed entity

None.

F. Material Transactions with Former Director(s) or a Person who involved with former director

None.

G. Material Transactions with Director(s) who is holding any position in a non-profit organization or in any other company other than the listed entity

None.

H. Material Transactions with Director(s) who get benefit either finance or non-financial from the listed entity

Please refer to the enclosed external audit report.

PART 8 - MANAGEMENT'S DISCUSSION AND ANALYSIS

(MD&A)

The analyses focus on the operational and financial results based on Consolidated Financial Statement of Phnom Penh Commercial Bank (PPCBank) and its subsidiary, J&A (Cambodia) Investment Co., Ltd (the "Group") as of 31 December 2022 audited by Independent Auditors. The Consolidated Financial Statements have been prepared in accordance with Cambodian International Financial Reporting Standards ("CIFRS") and follows regulations and guidelines of National Bank of Cambodia.

A. Overview of Operations

1. Revenue Analysis

PPCBank has three main sources of revenue including Interest Income, Fees and Commissions Income and Other Incomes.

- Interest Income includes the interest income from loan and advance to customers, deposit with other banks, and securities investment.
- Fee and Commission Income mainly includes Loan commission fees, Local and Overseas remittance fees, Deposit fees, LC fees and Card fees.
- Other Income includes foreign exchange gains, dividend on investments and other fee incomes.

2. Revenue by Segment Analysis

No	Source of Revenue	2022		2021	
		Amount (in KHR million)	Percentage (%)	Amount (in KHR million)	Percentage (%)
1	Interest of Income	309,624	96.68	301,481	96.59
2	Fee and Commission Income	8,970	2.80	7,830	2.51
3	Other Income	1,646	0.51	2,800	0.90
Total Income		320,240	100	312,111	100

PPCBank earns most income from interest income representing 97% of total income in 2022.

3. Gross Profit Margin Analysis

The Consolidated Statement of Profit or (Loss) and Other Comprehensive Income of the bank prepared in the format did not present the gross profit margin, it presented the net interest income which resulted from the total interest income less total interest expenses was illustrated in the next point of the Profit/ (Loss) before Tax Analysis as follows.

4. Profit/ (Loss) Before Tax Analysis

Statement of Profit or Loss before Tax	2022 (in KHR million)	2021 (in KHR million)	Variance (in KHR million)	Variance (%)
Interest income	309,624	301,481	8,143	2.70
Interest expense	(102,870)	(109,262)	6,392	(5.85)
Net interest income	206,754	192,220	14,535	7.56
Fee and commission income	8,970	7,830	1,141	14.57
Fee and commission expense	(3,723)	(4,362)	639	(14.64)
Net fee and commission Income	5,247	3,468	1,779	51.31
Other operating income	1,646	2,800	(1,154)	(41.22)
Personal expenses	(31,866)	(33,261)	1,394	(4.19)
Other expenses	(28,330)	(31,183)	2,853	(9.15)
Depreciation and amortization	(27,683)	(31,573)	3,890	(12.32)
Operating profit	125,768	102,471	23,297	22.73
Net impairment losses on financial instruments	(6,446)	(9,498)	3,051	(32.13)
Profit before tax	119,322	92,973	26,348	28.34

In 2022, profit before tax was KHR 119,322 million (28.3% higher than 2021). The increasing of the profit is mainly from increasing of net interest income driven by loan from customers.

5. Profit/ (Loss) After Tax Analysis

Statement of Profit or Loss after Tax	2022 (in KHR million)	2021 (in KHR million)	Variance (in KHR million)	Variance (%)
Profit before tax	119,322	92,973	26,348	28.34
Income tax expense	(24,052)	(18,926)	(5,126)	27.09
Net profit for the period	95,269	74,048	21,222	28.66

In 2022, the net profit for the period was KHR 95,269 million with 28.7% higher than 2021 mainly from increasing of net interest income as mention in section 4 (Profit/loss before tax analysis) above.

6. Total Comprehensive Income (loss) Analysis

Total Comprehensive Income	2022 (in KHR million)	2021 (in KHR million)	Variance (in KHR million)	Variance (%)
Net profit for the period	95,269	74,048	21,222	28.66
Other comprehensive loss	3,383	1,895	1,489	78.57
Total comprehensive income	98,653	75,943	22,710	29.90

7. Factors and Trends Analysis affecting financial Conditions and Results

As central banks across the world simultaneously hike interest rates in response to inflation, the world may be edging toward a global recession in 2023 and a string of financial crises in emerging market and developing economies that would do them lasting harm, according to a comprehensive new study by the World Bank.

Central banks around the world have been raising interest rates this year with a degree of synchronicity not seen over the past five decades—a trend that is likely to continue well into next year, according to the report. Yet the currently expected trajectory of interest-rate increases and other policy actions may not be sufficient to bring global inflation back down to levels seen before the pandemic.

However, management considers that Group and the Bank's activities may be slow in this short period but would not lead to a going concern issue given the size of the operations, current profitability level and liquidity headroom of the Group and the Bank.

B. Significant Factors Affecting Profit

1. Demand and Supply Conditions Analysis

The January 2023 World Economic Outlook (IMF) Update projects that global growth will fall to 2.9 percent in 2023 but rise to 3.1 percent in 2024. The 2023 forecast is 0.2 percentage point higher than predicted in the October 2022 World Economic Outlook but below the historical average of 3.8 percent. Rising interest rates and the war in Ukraine continue to weigh on economic activity. China's recent reopening has paved the way for a faster-than-expected recovery. Global inflation is expected to fall to 6.6 percent in 2023 and 4.3 percent in 2024, still above pre-pandemic levels.

With this situation, it has some effect on PPCBank financial result, thus, the new products and services shall be added up to retain the bank growth. As a result, PPCBank had developed some services as follows:

- PPCBank has come up with one new service on the availability of Virtual Account can receive Payment from Bakong Transfer. Customer and enterprise that use our Virtual Account as payment collection for their business can receive payment from any Bakong members in additional to PPCBank channels.
- To enhance more for digital channel, the availability of Additional Functions and New Transfer Process had been added on PPCBank Mobile.
- PPWSA (Phnom Penh Water Supply Authority) and EDC (Electricite du Cambodge) Bill Payment were available on smartBiz with Free of charge. Corporate customers can make PPWSA and EDC payment online instantly from smartBiz without having to visit even their nearest branches.
- Go-Live CRM machine which make customer more convenient and quick to deposit with real time credit at any time.
- Launching on “Khmer Riel Account Link to Card” which enable Khmer Riel Account Holders to link their account with PPCBank debit card and perform the transaction through all ATM and POS terminal.

2. Fluctuations in Price of Raw Material Analysis

The fluctuations in price of raw material are not applicable to the Bank.

3. Tax Analysis

PPCBank is under the governance of Commercial Law on Taxation; therefore, the Bank is obligated to pay taxes as determined by the General Department of Taxation.

PPCBank had been awarded "GOLD" certificate of tax compliance from GDT with a period for year 2022 and 2023.

4. Exceptional and Extraordinary Items Analysis

The global economy is entering a pronounced slowdown amid from a rise in inflation may affect the financial results of the Bank.

C. Material Changes in Sale and Revenue

In 2022, PPCBank recorded increase in the revenue, net interest income KHR 206,754 million, which represents 7.6% higher compared to 2021.

D. Impact of Foreign Exchange, Interest Rate and Commodity Prices

The foreign exchange position has strictly followed the regulatory requirements for the Net Open Position and can be regularly monitored and managed to avoid any significant impact to the bank's performance outcomes.

The bank had applied fixed interest rates for both deposits and loans. So, no any significant impact to the bank's as reporting period.

The commodity price is not affect due to the bank had not involved in dealing with the commodity items.

E. Impact of Inflation

The Inflation reached 5.3% in 2022, 2.9% higher than the previous year 2021 due to the rising prices of fuel and food related goods and services. With this, there is no material impact of inflation on the Bank's operational business.

F. Economic / Fiscal / Monetary Policy of Royal Government

According to the new prakas of NBC B7.023.005, Institution shall maintain reserve requirements against deposits and borrowings at a daily average balance with NBC in accordance with date and rates as follow:

- From January 01, 2023 to December 31, 2023, reserve requirement in foreign currencies shall be at the rate of 9% (nine percent)
- From January 01, 2024 onward, reserve requirement in foreign currencies shall be at the rate of 12.5% (twelve point five percent).

However, Institution shall maintain reserve requirement in local currency (Riel) at the rate of 7% (seven percent).

At the same time, NBC also issued the new notification of NBC B7.023.022 to Deposit taking institution shall accumulate Capital Conservation Buffer (CCB) in accordance with date and rates as follow

- 1.25% by June 30, 2023, and
- 2.5% by December 31, 2023

Meanwhile, Countercyclical Capital Buffer (CCB) will remain zero until further notice.

Signature of Directors of Phnom Penh Commercial Bank Plc.

March 28, 2023

Seen and Agreed



.....
YIM, Yong Taick

Chairman



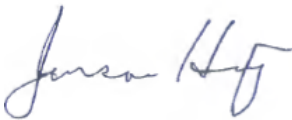
.....
SIM, Sang Ton

Member



.....
KIM, Sung Chul

Member



.....
HONG, Jeesoo

Independent Member



.....
LEE, Myunsang

Independent Member



Appendix of Annual Report 2022

Phnom Penh Commercial Bank Plc.

Annual Corporate Governance Report

Section 1: Shareholders

A. Shareholding Structure (As of 31st December, 2022)

1. Shareholder Information

Description	Nationality	Type of Shareholders	Number of Shareholders	Number of Shares	Percentage
Less than 5%	Cambodian	Individual	None	None	None
		Legal Entity	None	None	None
	Non-Cambodian	Individual	None	None	None
		Legal Entity	None	None	None
From 5% up to 30%	Cambodian	Individual	None	None	None
		Legal Entity	None	None	None
	Non-Cambodian	Individual	None	None	None
		Legal Entity	1	11,400	10%
From 30%	Cambodian	Individual	None	None	None
		Legal Entity	None	None	None
	Non-Cambodian	Individual	None	None	None
		Legal Entity	2	102,600	90%

2. Shareholder who are directors, senior officers and employees of listed company

Shareholders	Number of Shareholders	Number of Shares	Percentage
Directors	-	-	-
Senior Officers	-	-	-
Employees	-	-	-
Total	-	-	-

B. Shareholders' and Protection of Shareholders' Right

1. Rights of Shareholders

All shareholders have full rights to make decisions at the meeting regardless of their status and number of shares. A decision adopted at the Shareholders meeting may be made without meeting if all shareholders approve in writing to make such decision.

2. Protection of Shareholder's Right and the Company's Practice of the Protection of Shareholders' Rights

Shareholders select and nominate the Board of Directors. Shareholders are protected by the Board of Directors.

3. Protection of Minority Shareholders' Rights and the Company's Practice of the Protection of Shareholders' Rights

Shareholders have the rights equivalent to number of their shares to vote without any restriction.

C. General Shareholders Meeting

1. Procedure of General Shareholder Meeting and Voting

The Shareholder's General Meetings shall be held at least once a year. Notice of the meeting shall be given in writing at least twenty (20) days in advance to all members to attend the meeting. The notice shall state the date, place, and agenda of the meeting. The Board of Directors shall set the schedule for General Meeting; and an extraordinary meeting may be convened at any time.

2. Information on General Shareholder Meeting

No.	Date	Type of Meeting	Quorum of Meeting	Agenda	Resolution
1	14th March, 2022	Ordinary General Meeting	Full	<ul style="list-style-type: none"> ○ Annual Financial Report for 2021 ○ Remuneration Limit for Board of Directors 	<ul style="list-style-type: none"> ○ Approved on Annual Financial Report for 2021; ○ Approved the Remuneration Limit for Board of Directors for year 2022.
2	22nd April, 2022	Shareholder's Resolution (In Writing)	Full	<ul style="list-style-type: none"> ○ Dividend Payment amount US\$ 1,500,000 ○ Conversion of Retained Earnings into paid-in capital amount US\$ 12,000,000 	<ul style="list-style-type: none"> ○ Resolved on the approval of dividend payment amount US\$ 1,500,000 ○ Resolved on the approval of the conversion of retained earnings into paid-in capital amount US\$ 12,000,000

				<ul style="list-style-type: none"> ○ The Amendment of Memorandum and Articles of Association for paid-in capital increasing 	<ul style="list-style-type: none"> ○ Resolved to amend Memorandum and Articles of Association as below: <ul style="list-style-type: none"> ✓ Increasing paid-in capital from US\$102,000,000 to US\$114,000,000 by the proportion of shareholding.
3	28th July, 2022	Extraordinary Meeting of Shareholders	Full	<ul style="list-style-type: none"> ○ Appointment of BOD Member 	<ul style="list-style-type: none"> ○ Approved the appointment of BOD member

D. Dividend Distribution

1. Dividend Policy

The dividend distribution is decided by Shareholders.

2. Historical Information on Dividend Distribution for the Last Three Years

No.	Details on Dividend Distribution	2022	2021	2020
1	Announcement date of dividend distribution approved by shareholders	22nd April, 2022	None	4th December, 2019
2	Approval Date from NBC	24th June, 2022	None	15th January, 2020
3	Date of dividend Payment	30th August, 2022	None	29th January, 2020

Section 2: Board of Directors

A. Board of Directors

1. Composition of the Board of Directors

No.	Directors' Name	Position	Date of Term being Director	Expired Date of being Director
1	Mr. Yim Yong Taick	Chairman	21st July, 2016	31st March, 2025
2	Mr. Kim Sung Chul	Member	17th May, 2021	31st March, 2025
3	Mr. Sim Sang Ton	Member	21st July, 2016	31st March, 2025
4	Mr. Hong Jeesoo	Independent Member	29th August, 2022	31st March, 2025
5	Mr. Lee Myungsang	Independent Member	17th September, 2019	31st March, 2025

2. Biography of Director

- **Mr. YIM, Yong Taick, Chairman**
 - President, CEO at Jeonbuk Bank Co., Ltd (Nov 2014 - Mar 2021)
 - Chairman, CEO at JB Woori Capital Co., Ltd (Sep 2011 - Oct 2014)
 - Founder, CEO at Pegasus Private Equity Co., (Apr 2008 - Aug 2011)
 - Founder, CEO at Meritz Investment Partners Co., (May 2005 - Mar 2008)
 - Founder, CEO at Taurus Venture Capital Co., (Aug 1997 - Apr 2005)
 - Founder, CEO at Lim & Partners Co., (Mar 1996 - Jul 1997)
 - Manager at Daishin Securities Co., Ltd (Mar 1986 - Feb 1996)
- **Mr. KIM, Sung Chul, Member**
 - Deputy CEO at Jeonbuk Bank Co., Ltd. (January 2021 – Present)
 - Head of Management Supporting Division at Jeonbuk Bank Co., Ltd. (Jan 2019 – Dec 2020)
 - At Jeonbuk Bank Co., Ltd. (Aug 1991 – Dec 2018)
 - General Manager of Human Resources Supporting Department
 - General Manager of Business Promotion Department
 - General Manager of Seosindong Branch etc.
- **Mr. SIM, Sang Ton, Member**
 - Director at APRO Financial Co., Ltd (Jun 2004 – Present)
 - Representative Director at OK Financial Group (May 2014 – Present)
 - Representative Director at YES Capital Co., Ltd (Dec 2013 – Present)
- **Mr. HONG, Jeesoo, Independent Member**
 - CEO at SolomonM (Jan 2022 – Present)
 - Chief Executive Advisor at INFINIQ (Apr 2021 – Present)
 - CEO at Hyundai Mnsoft (Feb 2017 – Mar 2021)
 - Executive Vice President at Hyundai Autoever (Jan 2010 – Jan 2017)
- **Mr. LEE, Myungsang, Independent Member**
 - Statutory Audit at REDBADGE PACIFIC (Venture Capital) (Oct 2016 – Present)
 - Lawyer (Partner) at LEEKIM & Partners, LLC (Feb 2014 – Present)
 - Lawyer (CEO) at LEEKIM & Partners (Jan 2007 – Feb 2014)
 - Lawyer (CEO) at Soehyun Partners (Feb 2001 – Jan 2007)
 - Lawyer at Sojong Partners (Jan 2000 – Feb 2001)

3. If any Directors serve as Directors, Shareholders or Co-Owner of other Companies

No.	Name of Director	Name of Companies	Director, Shareholder or Co-Owner
1	Mr. YIM, Yong Taick	N/A	N/A
2	Mr. KIM, Sung Chul	N/A	N/A
3	Mr. SIM, Sang Ton	N/A	N/A
4	Mr. HONG, Jeesoo	N/A	N/A
5	Mr. LEE, Myungsang	N/A	N/A

4. Roles, Duties and Responsibilities of the board of Director

- Convening General Meeting of shareholders and agenda items to be presented to General Meeting;
- Matters related to shares and bonds
- Enactment, amendment or abolition of important policies related to management of the Bank except for amendment or modifying the wording in accordance with a change of the relevant acts, subordinate statute or other regulations.
- Operation of the Bank
- Directors (Appointment, dismissal, remuneration, etc.)
- Important contracts
- Important lawsuits
- Others

5. Board of Director Meeting

No.	Date	Type of Meeting	Participated Director
1	9th February, 2022	Ordinary (Video Conference)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. SIM, Sang Ton ○ Mr. PARK, Chong Tae ○ Mr. KIM, Sung Chul ○ Mr. LEE, Myungsang
2	14th March, 2022	Ordinary (Video Conference)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. SIM, Sang Ton ○ Mr. PARK, Chong Tae ○ Mr. KIM, Sung Chul ○ Mr. LEE, Myungsang
3	22nd April, 2022	Ordinary (Physical)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. SIM, Sang Ton ○ Mr. PARK, Chong Tae ○ Mr. KIM, Sung Chul ○ Mr. LEE, Myungsang

4	28th July, 2022 (8:40 AM)	Ordinary (Physical)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. SIM, Sang Ton ○ Mr. PARK, Chong Tae ○ Mr. KIM, Sung Chul ○ Mr. LEE, Myungsang
5	28th July, 2022 (9:30 AM)	Ordinary (Physical)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. SIM, Sang Ton ○ Mr. PARK, Chong Tae ○ Mr. KIM, Sung Chul ○ Mr. LEE, Myungsang
6	27th October, 2022	Ordinary (Physical)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. KIM, Sung Chul ○ Mr. HONG, Jeesoo ○ Mr. SIM, Sang Ton ○ Mr. LEE, Myungsang
7	21st December, 2022	Ordinary (Physical)	<ul style="list-style-type: none"> ○ Mr. YIM, Yong Taick ○ Mr. KIM, Sung Chul ○ Mr. HONG, Jeesoo ○ Mr. SIM, Sang Ton ○ Mr. LEE, Myungsang

B. Board Committees

1. Board Committee Structures

1.1. Audit Committee

No.	Name	Position	Appointing Date	Number of Attending the Meeting	Total Number of Meetings
Current Audit Committee					
1	Mr. Lee Myungsang	Chairman	26-Oct-2020	4	4
2	Mr. Kim Sung Chul	Member	29-Mar-2021	3	3
3	Mr. Sim Sang Ton	Member	26-Oct-2020	4	4

Roles and Responsibilities of Audit Committee

- To assess the quality of internal control procedures, in particular whether the systems for measuring, monitoring and controlling risks are consistent, and recommending further action where appropriate;
- To monitor the integrity of the financial statements of the bank;
- To be aware of regulatory and other monitoring and enforcement requirements designed to ensure that the bank's financial information complies with financial reporting and other regulatory requirements;
- To monitor and review the effectiveness of the bank's internal audit function, and to make recommendation for the future action where appropriate;

- To follow up on the effectively corrective actions' implementation, notably by tracking the pending and outstanding recommendations issued by internal audit and further supporting the work of internal audit;
- To monitor and review the external auditor's independence, objectivity and effectiveness
- To develop and implement the policy on the engagement of the external auditor to supply non-audit services;
- To make recommendation to the Board of Directors in relation to the appointment and remuneration of the external auditor and to approve the terms of the engagement of the meeting
- To oversee the controls for the publication of financial information by the bank to ensure all those information complies with applicable financial reporting requirements, including whether the bank has adopted appropriate accounting policies and made defensible assumption supported by reasonable estimates and judgments
- To encompass the integrated report and annual financial statements, interim reports preliminary and provisional result announcements and summarized financial information
- To consider any factors that might predispose the management to present an incomplete or misleading picture of the bank's financial position and performance;
- To review the aspects of risk sustainable issues where it is mandated to do so by the Board of Directors
- To make recommendations to the Board of Directors on actions to be taken where the Audit Committee's monitoring and review processes reveal cause for concern or need for improvement.

Results of Audit Committee Performance

In 2022, Audit Committee convened 4 meetings, which discussed and approved the following:

- ✓ 1st Audit Committee Meeting on 11th March, 2022
 - Minute of 4th Audit Committee Meeting Dated 20th December, 2021
 - Annual Report on the Organization and Effectiveness of the Internal Control System for the Year ended 2021 (Draft)
 - Annual Report 2021 for SERC (Part 5: Internal Control Audit Report by Internal Auditor) Draft
 - Review on Annual Financial Report for FY2021 (Draft)
 - Continuing Auditing Service with Independent Auditor for FY2022
 - Result of On-Site Inspection from December, 2021 to February, 2022
- ✓ 2nd Audit Committee Meeting on 18th July, 2022
 - Minute of 1st Audit Committee Meeting Dated 11th March, 2022
 - Result of On-Site Inspection from March to June, 2022
 - Amendment of Internal Audit Procedure and Risk Assessment Procedure
 - Audit Preliminary Data Requested by JB Audit

- ✓ 3rd Audit Committee Meeting on 27th October, 2022
 - Minute of 2nd Audit Committee Meeting Dated 18th July, 2022
 - Result of On-Site Inspection from July to September, 2022
 - Audit Data Requested by JB Audit (Conducting On-site Inspection at PPCBank Plc)
- ✓ 4th Audit Committee Meeting on 21st December, 2022
 - Business Plan of Internal Audit Department for FY2023
 - The Summary Audit Strategy of External Auditor (PWC)

1.2. Nomination and Remuneration Committee

No.	Name	Position	Appointment Date	Number of Attended	Total Number of Meeting
1	Mr. HONG, Jeesoo	Chairperson	28th July, 2022	1	1
2	Mr. KIM, Sung Chul	Member	29th March, 2021	5	5
3	Mr. LEE, Myungsang	Member	18th November, 2019	5	5

Roles and Responsibilities of Nomination and Remuneration Committee

- Ensuring that the remuneration regulation/system is consistent with the long-term objectives and corporate values of the Bank.
- Reviewing and recommending on qualifications term and procedure to select and replace board member and affiliated committee members under the board.
- Reviewing and recommending independent persons who will become affiliated committee members under the board as referred to in the Prakas N° B7-08-211 Prokor from National Bank of Cambodia.
- Evaluate executive committee member to submit to the board of director.
- Inspecting, updating the mechanism and evaluating the effectiveness of the board of directors, executive committee and other affiliated committees under the board at least 1 time per year.
- Recommend on remuneration or allowances for board members and executive committee members.

Result of Nomination and Remuneration Committee

In 2022, Nomination and Remuneration Committee was convened 5 meetings with the resolution as below:

- ✓ 1st Meeting:
 - Recommendation on the Performance Evaluation of Executive Management for 2021
- ✓ 2nd Meeting:
 - Recommendation on the Change of President’s Remuneration
 - Recommendation on the Amendment of BOD Remuneration Policy

- ✓ 3rd Meeting:
 - Recommendation on the Nomination of the Board of Directors
- ✓ 4th Meeting:
 - Recommendation on the Nomination of Affiliated Committees' Members under the Board of Directors
 - Recommendation on the Nomination of Affiliated Committees' Chairperson under the Board of Directors
 - Recommendation on the Performance Evaluation Criteria for Executive Management for 2022
- ✓ 5th Meeting:
 - Recommendation on the Remuneration of the Executive Committee Members

1.3. Risk Management Committee

No.	Name	Position	Appointing Date	Number of Attending the Meeting	Total Number of Meetings
Former Risk Committee (from 1 st January to 27 th July, 2022)					
1	Mr. PARK, Chong Tae *	Chairman	09-Aug-2019	3	3
2	Mr. KIM, Sung Chul	Member	29-Mar-2021	1	
3	Mr. LEE, Myungsang	Member	26-Oct-2020	3	
Current Risk Committee (from 28 th July to 31 st December, 2022)					
1	Mr. HONG, Jee Soo	Chairman	28-Jul-2022	2	2
2	Mr. KIM, Sung Chul	Member	28-Jul-2022	2	
3	Mr. LEE, Myungsang	Member	28-Jul-2022	2	

* The new appointed Chairman on 28th July, 2022 to replaced Mr. Park Chong Tae who met his term of office.

Role and Responsibilities of Risk Committee

- Assist the BOD in fulfilling its oversight responsibilities by reviewing and monitoring the Bank's:
 - Risk appetites and strategy
 - Permanent internal control, risk management (including risk management plan for new products), and their reporting
 - Processes for compliance with Laws, regulations and codes of ethics and conducts.
- Conduct annual performance appraisal of RCD.
- Others as stated in Directorate Policy, Risk Management Policy and related guidelines.

Results of Risk Committee Performance

- ✓ 1st Meeting of the Risk Committee on 27th January, 2022
 - The resolution of Risk Committee meeting 21st October, 2021

- Risk and Compliance Department performance FY2021, annual strategy plan 2022 and comprehensive annual plan 2022
- Risk Management Limit FY 2022
- Schedule of Risk Committee Meeting for 2022
- AML/CFT Measurements (CAFIU Onsite Inspection and Progression and Annual AML/CFT/FATCA Management) Year End 2021
- NBC's (Supervision) Onsite Inspection (Year End 2021)
- Risk Management (Year End 2021)
- Regulatory Compliance Management (Year End 2021)
- ✓ 2nd Meeting of the Risk Committee on 12th April, 2022
 - Minutes of Risk Committee Meeting 27th January, 2022
 - Overall Risk Assessment for 2021
 - Credit Stress Testing for 2022
 - New Products/Activities Assessment
 - Risk Management (Q1-2022)
 - Regulatory Compliance Management (Q1-2022)
 - AML/CFT Measurements (CAFIU Onsite Inspection and Progression and ML/CFT/FATCA Management) Q1-2022
- ✓ 3rd Meeting of the Risk Committee on 18th July, 2022
 - Minutes of Risk Committee Meeting 12th April, 2022
 - Amendment of Risk Committee Policy [Version 5]
 - Amendment of Compliance Policy [Version 3]
 - Amendment of Related Compliance Guidelines
 - Amendment of Related Risk Management Guidelines
 - Risk Management (Q2-2022)
 - Regulatory Compliance Management (Q2-2022)
 - AML/CFT Measurements [CAFIU Onsite Inspection and Progression and AML/CFT/FATCA Management] (Q2-2022)
- ✓ 4th Meeting of the Risk Committee on 27th October, 2022
 - Minutes of 3rd Risk Committee Meeting dated 18th July, 2022
 - Risk Management (Q3-2022)
 - Regulatory Compliance Management (Q3-2022)

- AML/CFT Measurements [CAFIU Onsite Inspection and Progression and AML/CFT/FATCA Management] (Q3-2022)
- ✓ 5th Meeting of the Risk Committee on 21st December, 2022
 - Minutes of 4th Risk Committee Meeting dated 27th October, 2022
 - 9th Amendment of KYC-AML-CFT Guideline (Draft)

2. Changes of Committee Member

No.	Committee	Name	Reason
1	Audit	N/A	N/A
2	Risk	○ Change from Mr. PARK Chong Tae to Mr. HONG Jeesoo	Mr. PARK Chong Tae has met his term of office
3	Nomination and Remuneration	○ Change from Mr. PARK, Chong Tae to Mr. HONG, Jeesoo	Mr. PARK, Chong Tae has resigned

C. Indemnity or Remuneration

1. Summary Policy on Indemnity or Remuneration for Directors and Senior Staff

a) Indemnity or Remuneration for Director

When the board members travel to overseas for a meeting, expenses including transportation, accommodation and per diem shall be covered by the Bank. For independent board member shall be paid monthly salary and conference allowance.

b) Indemnity or Remuneration for Senior Staff

Senior Staff will receive indemnity or remuneration as below:

- Business Meal Allowance
- Incentive
- Insurance Benefit
- Phone Allowance
- Lunch Allowance
- Seniority Payment/Severance Pay

2. Persons Who Receive Indemnity or Remuneration

No.	Persons Who Receive Indemnity or Remuneration	Indemnity or Remuneration Amount	Others
1	President	100,000 to 200,000	
2	Senior/Executive Vice President	30,000 to 40,000	
3	Director	10,000 to 20,000	

D. Annual Performance Evaluation of Board of Directors, Individual Director, Board Committees and Chief Executive Officer

No.	Description	Evaluation Procedure	Criteria
1	Board of Directors	Board of Directors shall be evaluated annually of resolution during the year at last meeting of board of director at the end of the year.	1. Oversight of Management 2. No of Board of Director Meeting
2	Directors	Directors shall be evaluated same as mentioned in No 1.	Director performance during the year
3	Committees (Executive)	Performance evaluation of executive management shall be recommended by Nomination and Remuneration Committee and will be approved by the Board of Directors.	<input type="radio"/> Performance <input type="radio"/> Management
4	CEO	CEO conducts self-evaluation by giving scores (A – E) to each criteria and his own goal. CEO performance evaluation shall be recommended by Nomination and Remuneration Committee and will be approved by the Board of Directors.	<input type="radio"/> Quantitative Evaluation <input type="radio"/> Qualitative Evaluation

E. Training for Directors and Senior Officers

None.

Section 3: Code of Conducts Practices

A. Policies related to Code of Conduct applicable to Directors, Senior Staff and Employees:

Responsibilities and Duties to Customers

a. Practice of Customer Satisfaction Management

- Keep in mind that customer is the source of growth of PPCBank, therefore we provide product development and best service to meet customers' needs.
- We do not make unreasonable promises that we cannot keep with our customers, and try to keep our promises once.
- Various communication channels such as document, telephone, post, internet, PC communication are secured but opened so that customers can easily present complaints or suggestions at any time.
- If you are not in the position, the other-side staff will process it in the first place to minimize the waiting time of the customer.
- We do our best to meet customer satisfaction and prevent service malfunction. We will compensate customers for any damage caused by obvious mistake of the staff.

b. Respecting the Right of Customers to Know

- The printed materials such as passbooks, invitations, posters, etc., must contain contents that solely affect the customer's interest, such as the applicable rate, restrictions and changes. Avoid use as much as possible and make it easier for customers to understand.
- Use various self-study training manuals and handy office's information leaflets to familiarize themselves with new products or business changes and make sure that customers are not disrupted.
- Provide information about new products or system changes to customers promptly and accurately through newspaper, broadcasting, internet, DM, and various promotional materials.

c. Customer Information Management

- Customer related information is not disclosed to the third party without prior approval of the customer. However, this shall not apply to cases where it is determined by law.
- Do not allow the employee to use unauthorized information or notify other people of important information that he / she has learned about the Bank's business, such as cases of loans, deposits, trade finances, securities trading etc.
- Do not leak any information obtained in the course of business to the outside without prior permission or approval.
- In case that the credit information about the customer is to be provided to the credit information provider such as Credit Bureau of Cambodia (CBC), etc., it must obtain the written agreement from the individual by the law.

d. Duties of a Good Employee

- In cases where identity verification is required, the employee shall not intentionally intervene, engage in or acquiesce to transactions for money laundering purposes, as well as thoroughly checking whether the customer's identity is fake or not.
- Do not stamp seal on customer behalf or keep his/her passbook against his/her will.

e. Establishment of Safe and Comfortable Branches Environment

- We regard customer's safety as a top priority in creating safe and comfortable environment.
- Keeping the hygiene; to clean the toilet, parking lot, and neighboring streets as well as the floor, keeping the environment around and inside always pleasant and clean.

Responsibilities and Duties for Community Development

f. Community Cooperation

- We deeply recognize the importance of local banks and maintain close organic relations with local governments, corporations and civic groups and do not hesitate to cooperate.
- As a bank of the people of the metropolis, we strive to make the community-friendly business more faithful to its role and mission.
- When establishing the management goals of our company, we will give priority to affinity with local residents.
- All employees of PPCBank respect the social values of our region, strictly adhere to laws and regulations, take the lead in the eradication of financial crime, and work in the direction of meeting the interests of the region.

g. Contribution to Local Development

- Support voluntary activities of individual employees and create conditions for employees to participate actively.
- Faithfully perform our role as a corporate mecenat contributing to the development of the academic, artistic, cultural and sports that enrich the society spiritually.
- Contribute to the stability and growth of the local economy by developing into a permanent enterprise through fair profit creation.
- Contribute to local development through job creation and sincere tax payment, and actively taking part in welfare projects through financial support from various welfare organizations and events to help the poor.

Responsibilities and Obligations to Shareholders

h. Providing Sincere Information

- Provide credible and useful information about the current status and prospects of the Bank to help investment decisions and open opportunities for participation in major decision making.
- Select the medium that shareholders can use in the fastest and most economical way to transfer information to shareholders.
- Do not neglect to disclose various kinds of disclosure data.

i. Equal Treatment

- Equal treatment is guaranteed to all shareholders, including minority shareholders and foreign shareholders.

j. Protecting the Interests of Shareholders

- Protect shareholders' profits with good faith and reasonable investment.
- If a shareholder is infringed, he/she will immediately apologize and promise to prevent future recurrence and provide the opportunity for the Bank to take back the rights of shareholders.
- Strive to receive an evaluation that is worthy of corporate value through active public relations and investor relations, both at home and abroad.

- Ensure the stability of shareholder's interests by avoiding speculative business expansion or short-term price adjustment.

k. Rigorous Accounting Management

- Make sure to write accurate and perfect accounting records in accordance with generally accepted accounting principles.
- Records on the books are regularly inspected and confirmed, and when the difference between the contents of the ship and the actual assets is found, the cause is clarified through proper procedures and publicly adjusted.
- For any purposes, it does not create funds that are not publicly disclosed, and does not make false or artificial descriptions.

l. Fair Personnel

- It induces employees' motivation for accomplishing work through fair evaluation and compensation for individual ability and performance.
- In the employment and promotion of the employees, we do not discriminate according to gender, academic background, age, religion, and area of origin.
- Establish future-oriented labor relations of coexistence and co-prosperity on the basis of trust and harmony.

m. Improvement of Quality of Life

- Establish various systems of employment, training, and vacation for self-realization in respect of the individuality and personality of individual employees.
- Create conditions for employees to carry out their duties in a fair way.
- Do our best to improve the quality of life of our employees and their families, including health, education and old age.
- Create a work environment where all employees can work healthily and safely.
- Actively develop and implement programs to improve the quality of life of our employees, such as the creation of a high-quality cultural environment and the expansion of welfare facilities.

Respect for Autonomy and Creativity

- We value not only the result of the work but also the process, and the mistake that kept the basic and the principle and did our best is the affection and encouragement.
- Eliminate all authoritarian elements in business processes and human relations, and create an environment in which all employees can have their own opinions and pursue their work autonomously.
- Encourage the delegation of authority to the lower level to promote the responsible work of the practitioner.
- Ensure smooth communication channels to prevent conflicts in advance and open up the unlocks so that employees can fully demonstrate their creativity.

Responsibilities and Duties to the Bank

n. Protection of the Bank’s Properties

- The properties of the Bank shall not be used for private purposes, and all employees shall do their best only in banking during working hours.
- Do not report false or exaggerated information for the benefit of a particular individual or branch office, and do not intentionally omit, conceal, or monopolize important information.
- The budget of the Bank shall be implemented rationally and transparently in accordance with the prescribed use.
- Do not engage in stock investment, internet, PC communication, private phone use, etc., which are irrelevant to business affairs, and each department manager shall manage the staff so that such cases do not occur.
- Do not spend private expenses using bank expenses, especially personal expenses such as business expenses (including incentive expenses and expenses).
- Do not make cash using false receipts.
- Do not use private property of the Bank proprietary property such as business vehicles.
- Do not treat personal food expenses as a bank expense.
- Do not take private gain while causing waste of other expense.
- The unauthorized copying of the paid software is not used.

o. Prohibition of Conflict of Interests with the Bank

- Under no circumstances may an outside organization or organization act for profit.
- The shares or property of the supplier shall not be acquired directly or indirectly by illegal or conflicted methods.
- Selection and registration of customers shall be given equal opportunity through free competition for a sufficient number of qualified customers based on regulations set by the Bank.

p. Mutual Respect Among Employees

- Do not make mutual slander through the network or do not express or act to harm the cohesiveness of the organization.
- The supervisor shall not give undue instructions to the subordinate, the subordinate should clarify the intention to reject the supervisor's unjust instruction, and report it to the management if it is not corrected.
- Do not act in any way that hinders the work environment, including sexual harassment such as sexual temptation, jokes, and physical contact, which respects personality, and causes sexual shame.
- Increase efficiency of work by active cooperation and smooth communication between colleagues and branch offices.

q. Mutual Support Between Employees

- The assistant shall make use of the principle of mutual benefit and shall not be burdensome.
- In case of a promotion related to promotion, prestige, or inauguration, please refrain from presenting wreaths or pollen as much as possible to discomfort among fellow employees. If necessary, use letters from the headquarters or e-mail on board.
- Prohibit bosses from giving money to the boss, or raising money for the bosses for that purpose.
- We prohibit employees from mutual monetary transactions and excessive gifts that harm the morality.

r. Receipt of Congratulatory Remarks and Remittances

- A request for a solicitation or remedy shall be made only in the case of the spouse and his / her immediate spouse or partner, And the rank and the act to impose the burden on the other person is prohibited.
- It does not receive all kinds of gifts such as money, goods, gift certificates, entertainment, etc. from business related persons (individuals or companies that deal with business activities) and does not pass the burden of expenses related to meeting and meal. However, except for simple meals and beverages to the extent that it can be recognized by the socially popular minds of business customers and companies.
- It is possible to pay the hosting fee for the amount that is commonly accepted to external stakeholders, but the provision of cash is strictly prohibited. However, the expenditure of such expenses shall not be regular or frequent, nor should it be caused by the request or enforcement of the other party.
- Executives and employees shall not arrange private money lending to customers or make direct money lending to customers.

s. Compliance with Laws

- Employees shall strictly abide by relevant laws and regulations, supervisory regulations and internal regulations when carrying out their duties.
- Employees should not neglect to know the necessary internal regulations and procedures in handling their duties.

t. Self-management of Employees

- Employees shall endeavor to maintain a high level of ethics in their duties and personal lives so that they can maintain dignity and honor.
- Employees will endlessly challenge self-development and challenge progressively in a changing future in the era of infinite opportunities and infinite competition.
- Executives and staffs are always in good health and are a good example of life and maintain a service attitude.

u. Political Activities and Offerings

- We shall refrain from any act or work that may jeopardize or suspend political neutrality by giving opinions that support or oppose specific political parties, organizations or candidates. However, it is possible to express the position of the Bank regarding the drafting of policies or legislation related to PPCBank.
- Do not seek unfair competitive advantage by offering illegal offerings, gifts, entertainment, or accommodations to individuals or organizations.

B. Dissemination of Code of Conduct to Directors, Senior Staff and Employees

- Do not make mutual slander through the network or do not express or act to harm the cohesiveness of the organization.
- The supervisor shall not give undue instructions to the subordinate, the subordinate should clarify the intention to reject the supervisor's unjust instruction, and report it to the management if it is not corrected.
- Do not act in any way that hinders the work environment, including sexual harassment such as sexual temptation, jokes, and physical contact, which respects personality, and causes sexual shame.
- Increase efficiency of work by active cooperation and smooth communication between colleagues and branch offices.
- Dissemination of business ethics to governors, senior staff and staff at all levels will be done by signing the Code of Conduct Declaration Form for the existing staff and new staff onboard for their first day of work by read carefully and are accepted not violate the Code or the Bank's Policy.
- The Code of Conduct will be reviewed through internal training by the responsible department and upload in the Bank through Groupware System to all staff at level.

C. Mechanisms and Procedures for the Implementation of Code of Conduct

This code of conduct a form part of the terms and conditions of employment and governs staff activities at PPCBank. Staffs are required to read, understand and abide by the code of conduct. Staffs are subjected to the full range of disciplinary sanctions which include warning or termination for not abiding by the code of conduct. PPCBank Executive Committee members will function as the Code of Conduct Committee, and the committee will oversee staff knowledge, understanding, implementation of code of conduct, and sanction for code violation. Audit and Human Resources Department plays an important role in monitoring the activities of employees at all levels to avoid violating the Bank's Code of Conduct.

D. Transactions with Related Parties

1. Policy for Managing Transactions with Related Parties

No.	Related Parties	Policies
1	Holding Company	None
2	Joint Venture	None
3	Subsidiary Company	None
4	Majority Shareholders and Controlling Shareholders	Memorandum and Article of Association (MAA)
5	Directors and their family	Directorate Policy
6	Employees and their family	Employee Code of Conduct Guideline
7	Others	None

2. Significant transactions with Related Parties

Refer to attached Financial Statement audited by Independent Auditor.

Section 4.- Risk Management, Internal Control and Auditing

A. Brief of Risk Management System or Risk Management Policy

Risk Management Policy [Enactment: 27th June 2016] has been revised and approved by the Board of Directors and put into official implementation of first amendment on 01st January 2019 and second amendment on 04th February 2021. To achieve effectiveness of risk management policy, relevant risk management regulations has been enacted and official implemented on 01st January 2019 such as:

- Credit Risk Management Guideline [3rd Amendment: 01st Aug 2022]
- Operation Risk Management Guideline [3rd Amendment: 01st Aug 2022]
- Liquidity/Solvency Risk Management Guideline [2nd Amendment: 01st Aug 2022]
- Market Risk Management Guideline [1st Amendment: 23 Oct 2020]

Risk management is required the cooperation of all involved parties such as: Board of Directors, Risk Committee, President, Senior Management, Risk Management Department, Compliance Department, Internal Audit Department, Back-office Staff, Front-line Staff, Risk Champion and all other staff. Role and responsibilities of the above involved parties has been clearly stated in Risk Management Policy.

B. Brief Internal Control System

There are two main components of control system included permanent control and periodic control.

Permanent Control:

The risk-taking departments are responsible for the day-to-day management of risk inherent in their business activities. Risk management is responsible for providing risk oversight for major risk categories, ensuring the core risk policies are consistent and overseeing the execution of various risk policies and related decision of the board.

Risk Management Department and Compliance Department is responsible for assessing and reviewing the compliance risk, establishing and reviewing regulatory compliance risk policies and guideline, methodologies, tools and template to ensure they remain current and appropriate, monitoring the compliance within the bank and reporting findings to the Management/Board and maintaining independent oversight and reporting compliance with law, rules, policies and standards. Risk Management Department is consisting of one manager, two senior officers and two officers while Compliance Department is consisting of one manager, one assistant managers, and five officers and report to Risk Committee.

However, the permanent controls are also being maintained and monitored by in-charged committees including Nomination and Remuneration Committee, Executive Committee, HR Committee, ALCO Committee, and Credit Committee

Periodic Control:

The internal audit function plays a crucial role in the ongoing maintenance and assessment of the Bank’s internal controls, risk management and governance systems and processes. An effective internal audit function provides independent assurance to the Board of Directors and senior managements on the quality and effectiveness of the bank’s internal controls and risk managements to protect the bank and its reputation.

The internal audit’s mission is to carry out periodic and comprehensive audit reviews and investigations aimed at providing the Board and managements with documented assessments and recommendation.

Internal Audit is not responsible for performing or authorizing any of the day-to-day tasks which enable the bank to operate, nor is it directly responsible for the implementation of any new initiatives, even where these arise as a result of audit recommendations. However, Internal Audit should be prepared to offer advice, cooperation and practical assistance to line management whenever possible.

B. Auditing

1. Internal Audit

1.1. Roles and Responsibilities of Internal Auditors

Internal auditors’ main responsibility is to provide an independent assessment on the adequacy and effectiveness of the bank’s risk management, internal control and governance processes implemented by the management.

1.2. New Appointment and Removal/Resignation of head and/or Deputy of Internal Auditors

No.	Name	Appointment Date	Removal/Resignation Date	Reasons
1	Mr. Na Byeongtae	4 th February, 2021	1st August, 2022	Resigned from his position

1.3. Appointment of head and/or Deputy of Internal Auditors

No.	Name	Appointment Date	Removal/Resignation Date
1	Mr. Sum Sothun	1 st August, 2022	

2. External Auditors

No.	Name of Audit Firms	Date of Engagement	Auditing Fees	Non-audit Fees
1	PricewaterhouseCoopers (Cambodia) Ltd.	1 st March, 2022 (For FY2022)	Around USD 126,100	None

Reasons for the Change, Suspension and Termination of Audit Firms in Securities Sector

According to NBC Prakas No. B7-017-335 Prokor, on “External Audit on Banking and Financial Institutions”, Article 15: An audit firm shall not serve as an engagement partner for a continuous period of more than 3 (three) years with the same institution.

Section 5: Stakeholders

A. Identifying policies and activities related to the following:

N°	Description	Policies	Activities
1	Customer welfare	Code of Conduct	PPCBank employees shall implement the code of conducts which include customer welfare such as customer’s rights, behaviors toward customers, implementation of loan collection and use of customer’s information
2	Selection of Suppliers/Contractors	Contract Management Guideline	A written agreement between the bank and related party for the execution of expenses and capital budget, acquisition, purchase, repair, disposition, lease of fixed assets and goods for work, etc.
3	Management and protection of employees	Human Resources Policy/Guideline	Management and protection of employees is implemented following laws and related Prakas such as Labor Law and Employee Safety Act, etc

4	Environmental Protection	Sustainable Finance Guideline	PPCBank has cooperated with International Finance Corporation (IFC) since 2019 to promote sustainable financing in Cambodia by providing loans to eligible small-medium enterprises (SMEs). This includes environmental and social (E&S) requirement compliance as specified in the Bank's Sustainable Finance Guideline.
5	Interaction with Community	None	Social activities such as community events including, school activities, planting trees, providing books to library, cleaning public places, providing financial literacy to both clients and non-clients in the community and some partners. Distribution to customers affected by Mine, flood, etc., and to contribute to environmental and social programs.
6	Protection of the rights of creditors	Bondholders Representative Agreement	Stipulates the rights and obligations of bondholders on bonds that comply with SERC regulations on the settlement date, including any other modifications that are in accordance with this Agreement. If there is a discrepancy between the terms of the bond and the Bondholders Representative Agreement, the Bondholders Representative Agreement will be implemented.
7	Anti-corruption Program	Anti-Bribery and Corruption (ABC) Guideline	The Bank is committed to adhering to Law on Anti-Corruption in order to achieve its objective regarding the development of ABC measures as specified in the guideline.

B. Describe the Social Responsibility of the Listed Entity

- "New Vision 2022" - PPCBank collaborated with the Khmer Sight Foundation bring free eye treatment and cataract surgery to more than 200 under privileged people, more than 20 got successful eye surgeries for Kampong Thom Province patients.
- "Flood-hit Donation" - PPCBank has provided much needed relief to 121 families in flood-hit Kampong Thom province.
- "Donates Tonle Oum Primary School's New building" - PPCBank donated a total of USD 61,676 of the construction of the new school building. It has five classrooms and measures 40m long and 9m wide in Pursat Province.

Section 6: Information and Transparency

A. The following information has been disclosed in this Annual Report:

No.	Information	Yes/No
1	Vision/Mission/Business Objectives	Yes
2	Financial Indicators	Yes
3	Non-financial Indicators	Yes
4	Key Risk Factors	Yes
5	Dividend Policy	Yes
6	Biography of Directors	Yes
7	Training for Directors	Yes
8	Number of Board of Directors Meeting	Yes
9	Attendant of Directors in Board of Directors Meeting	Yes
10	Remuneration or Indemnity for Directors and Senior Management	Yes

B. Describe the mechanism of disclosure by describing the means, procedures and responsible person in charge of disclosure

The disclosure of information is made using the following procedure:

- Email, letters and phone call to SERC.
- Email, letters, phone call and disclosure of information in E-Disclosure System to CSX.
- Disclosure of information on PPCBank's website.

Responsible persons in charge of disclosure

- **Mr. Yun Chang Ho**

Position: Senior Manager

Address: #217, Norodom Blvd (Street 41), Sangkat Tonle Basak, Khan Chamkar Mon, Phnom Penh, Kingdom of Cambodia

Phone: (+855) 12 850 513

Email: apxpdnt@ppcb.com.kh

- **Mr. Kong Mada**

Position: Senior Manager, Treasury Department

Address: #217, Norodom Blvd (Street 41), Sangkat Tonle Basak, Khan Chamkar Mon, Phnom Penh, Kingdom of Cambodia

Phone: (+855) 77 266 777

Email: k.mada@ppcb.com.kh

- **Ms. Phom Sopheap**

Position: Senior Manager, Accounting and Tax Department

Address: #217, Norodom Blvd (Street 41), Sangkat Tonle Basak, Khan Chamkar Mon, Phnom Penh, Kingdom of Cambodia

Phone: (+855) 12 886 091

Email: p.sopheap@ppcb.com.kh

C. Communication with Investors

1. Demonstrate the mechanisms and procedures of communication with investors

Communication with investors is made using the following procedures:

- Disclosure of information on PPCBank's website, email address and Question-Answer box.
- Website of SERC and CSX which contains information of PPCBank.
- Sending email, written letters and phone call to investors.
- Bondholder Representative of PPCBank who play an important role in providing information to investors.

2. Brief description on communication with investors in the last one year

PPCBank has disclosed information to investors as the following:

- Released on disclosure of Q1 Report 2022 of PPCBank in CSX website.
- Released on disclosure of Q2 Report 2022 of PPCBank in CSX website.
- Released on disclosure of Q3 Report 2022 of PPCBank in CSX website.
- Released on disclosure of Q4 Report 2022 of PPCBank in CSX website.
- On 22th March 2022, announcement to investors on 3rd coupon payment of PPCBank's corporate bond (PPCB23B).
- On 11st April 2022, announcement to investors on 4th coupon payment of PPCBank's corporate bond (PPCB23A).
- On 22th September 2022, announcement to investors on 4th coupon payment of PPCBank's corporate bond (PPCB23B).
- On 10th October 2022, announcement to investors on 5th coupon payment of PPCBank's corporate bond (PPCB23A).